

Pricing and payment structure for practitioners with multiple-patients on {Pain}Train

{Pain}Train offers monthly invoices and discounted per-patient annual fees to health care professionals offering {Pain}Train to their patients. The discounted rates and monthly invoicing arrangements are described below.

Normal “retail” fee for each patient

An individual patient who registers directly with {Pain}Train pays \$49.00 a year, in Australian currency. As {Pain}Train is an Australian company, the fee is charged in Australian dollars. You can click [here](#) to use Google’s exchange rate calculator or go to <https://www.google.com/finance/converter> or you can use your preferred foreign exchange calculator.

Discounts for health care professionals who encourage their patients to use {Pain}Train

If one of your patients uses your token to sign-on with {Pain}Train, then you pay the relevant fee shown in the table below.

We send you a monthly invoice for all your patients:

- who signed-on with your token in that month; and
- whose renewal was due in that month.

How we calculate the amount you owe each month and how we handle the invoice etc.

Early in each month, we email you an invoice showing:

- the number of patients who signed-on with your token in the previous month — the invoice also shows their names and dates of birth;
- the number of your patients whose renewal was due in that month — the invoice also shows their names and dates of birth; and
- the total number of patients registered with your token who have a current {Pain}Train account as at the last day of that month — by “current”, we mean their account hasn’t expired.

The total fee you pay for each month is:

- the number of your patients who signed-on in that month;
- plus
- the number of your patients whose renewal was due in that month
- multiplied by
- the discounted fee from the table below.

Example

Last month, Sue had 8 of her patients sign-on with her token. And she had 2 patients whose renewal was due. The new patients brought her total number of current registered patients to 45. The total sign-on fee Sue pays for that month is:

- 8 new patients

plus

- 2 patients whose renewal was due

multiplied by

fee that applies for 45 registered patients, which is \$42 — as shown in the table below.

8 new patients plus 2 renewals = 10 patients for who a fee is due

10 patients x \$42 = \$420.

Number of patients	Discounted sign-on and renewal fee for each patient using your token
	All amounts are in Australian dollars and for Australian customers including GST. For users outside Australia, GST does not apply.
1-50	\$42, a \$7 discount
51-300	\$38, an \$11 discount
301-1000	\$34, a \$15 discount
1,000+	\$30, a \$19 discount
For higher numbers of users, or reseller arrangements, please contact us on 1300 246 624 or support@pain-train.com.au	

You can review the names on the invoice

If any of the new patients or renewals shown on your invoice are not your patients, then let us know. We will:

- send you an amended invoice that doesn’t include them; and
- contact the patients, explain the situation, and ask them to pay direct.

You reselling {Pain}Train to your patients

If you want to charge your patients more for registering with {Pain}Train, then you are welcome to do that. The retail price for {Pain}Train is \$49.00, this shows on our website, your patients are likely to see it. If you do charge your patients for {Pain}Train, then that is entirely between you and your patients. All price setting, fee calculating and invoicing etc. is up to you.